HEALTHY COMMUNITY HEALTH CENTER

POLICY: SAFETY OF COMMUNITY WORKERS

	Safety of Community Workers During Home	NUMBER: 1.2
Visits		

- 1. When making home visits to a new or existing client, always comply with "Safety of Community Workers" protocols and be sure to:
 - a. Politely knock on the door and announce who you are, where you work, and why you are there.
 - b. If invited to enter the home, politely decline and conduct your business at the doorstep.
 - c. If you must enter the home, notify your teammate and position yourself near the exit.
 - d. Be respectful.
 - e. Be aware of cultural norms and non-verbal communication, especially those related to interacting with the opposite gender.
 - f. Avoid providing personal information—such as address and personal phone number. Provide your work contact information for follow-up.
 - g. If you feel threatened at any time during a home visit, excuse yourself, immediately leave the area, and notify your supervisor.
- 2. If you transport patients, follow "Safety of Community Workers While Transporting Patients" protocol.
- 3. If you encounter emergencies or road blocks during your field work, follow the protocol for "Safety of Community Workers during Emergencies and Road Blocks."

Approval Date	
Revision Date	
itevision bate	

NCFH: March 2012